## What does the price of my ticket include?

As well as entry to your purchased Beer & Cider Festival session, you will also get your own festival cup and programme.

#### How much are tokens?

Tokens are £2.50 each.

## How many tokens for drinks?

One pint beer or cider	2 tokens
Half pint of beer or cider	1 token
175ml glass of wine	2 tokens
125ml glass of wine	2 tokens
Single Gin & Mixer	2 tokens

## What bands are playing?

We are still working on confirming our bands for the event but are hopeful to announce the majority in the next few weeks. Confirmed so far are:

Friday: Velvet Thunder (Headline), Twisted Vinyl, The Disciples

Saturday: D-State (Headline), Banty Rooster, Bad Uncle, Ska-Kives, Frazer Mitchell

## What are the opening times?

Sessions start and end at the following times:

Friday 17 May: 6pm - 11pm

Saturday 18 May: 2pm - 11pm

The doors to the venue will not open until the start time.

## How can I get tokens?

You will be able to purchase drink tokens on the day through our Box Office using card or cash.

## How many different beers and ciders will there be?

We expect there to be at least 30 beers and ales and over 30 ciders for you to choose from. However, as is the norm with all beer and cider festivals, kegs will run out through the course of the festival and the choice will become more limited as the festival goes on.

## What beers and ciders will you have?

We have been working with our current supplier, Tolchards, to source a variety of different beers and ciders from across the region. We will be able to confirm exactly what selection will be able to be purchased closer to the event and will publicise our full range.

## Can I sponsor a beer or cider?

Absolutely. Contact our Marketing Manager for full details and other sponsorship opportunities – martin.hacker@somerset.gov.uk.

#### What food will there be?

We will have a Hog Roast at the festival and our food hatch in the ballroom will also be open for items such as burgers and chips. We are also considering other catering options to keep everyone fed.

## How can I get tickets?

Tickets can be purchased 24/7 online at <a href="www.westlandsyeovil.co.uk">www.westlandsyeovil.co.uk</a>, in person by visiting the Box Office at Westlands between 10am – 5pm (Monday – Friday) and by calling 01935 422884 during opening times.

#### Where do I collect the tickets?

Physical tickets can be picked up in advance from the Box Office or on the day, your purchased tickets will be ready for you to collect as you enter the building. E-tickets are not available for these events.

## Do I need proof of age?

The festival supports and operates the Challenge 25 scheme. If you are lucky enough to appear under 25, you will be asked for ID to check you are over 18.

#### Is Westlands suitable for wheelchair users?

Yes. There is a level entrance to the venue. You can access all areas including the Bar, Box Office, Ballroom and Wheeldon Suite meeting rooms on the ground floor. The entrance to Westlands Entertainment Venue has a small lip (no higher than 10mm) into the main doorway. Please check out our <a href="Access Guide online">Access Guide online</a> for full information on our facilities and services at Westlands Entertainment Venue.

## Is there a car park available?

Our venue has a large extensive car park located directly outside the venue. Parking is free of charge.

## Will you be serving soft drinks?

Soft drinks will be available to purchase from our main bars in the Café Lounge Bar area and the Ballroom Bar.

## Can I leave the festival once I've entered and re-enter?

We will be running a "no re-entry" policy at the festival so please make sure you have everything you need with you before entering the venue.

## Are tickets or drink tokens refundable?

All tickets for our events are non-refundable as per our standard conditions of purchase. Please visit our website for full details. Drinks tokens are also non-refundable so please carefully consider how many you purchase.

#### What charities are you supporting?

We have decided to support local charities, that include: Yeovil Hospital Charity, Freewheelers, Yeovil Opportunity Group and The Foyer Club plus other local good causes.

## How much goes towards your chosen charities?

A large proportion of income from all drink tokens sold will go towards our chosen charities and other local good causes.

# Will you be serving any other alcohol except beer and cider?

Yes, you will also be able to choose from a range of soft drinks, wine and gin.